

COLLEEN BENT

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SUMMARY

Versatile, highly analytical professional with ability to collaborate with cross-functional teams to ensure project deliverables on time and under budget. Exceptional written and verbal communication skills combined with a strong history of maximizing effectiveness and productivity in fast-paced work environments. Excel at delivering successful, creative, and cost-effective software solutions that allow organizations and individuals to accomplish their goals, missions, and potential.

SKILLS

JavaScript • HTML • CSS • jQuery • Java • Python • JIRA • Agile • Confluence • SharePoint • Excel
Linux • Windows • SVN • GIT • Jenkins • Maven • Eclipse • Visual Studio Code • NetBeans

CORE COMPETENCIES

**Web/Software Development | Agile Development | Project Management | SDLC | Client Relations | Cross-Functional Collaboration
Communication | Interpersonal Skills | Analytical Abilities | Root Cause Analysis | Requirements Analysis | Love to learn**

PROFESSIONAL ACCOMPLISHMENTS

- Enhanced enterprise web application projects to improve user experience
- Mentored and assisted colleagues in web development training
- Successfully delivered multiple enterprise-level, end-of-life, and upgrade projects in Database/Middleware department on time and within budget

EXPERIENCE

Web Developer – 4/2018-Present

FREELANCE

- Collaborate with global clients to create and implement web applications to achieve their goals and exceed expectations
- Design, develop, and launch responsive websites using WordPress, HTML/CSS, JavaScript
- Manages/Assists development and production of proposal responses to RFQs, RFIs, and RFPs
- Implement rigorous process for cross-browser testing in IE, Mozilla, and Chrome that corrects layout website issues
- Deliver ongoing client support, web maintenance, security hardening measures, and updates

Current Project

- Design and develop e-commerce holistic healthcare website, [Quantum-Journey](#)

Earlier Projects

- Created new Human Communication Institute website using WordPress at [HCI](#)
- Provided significant enhancements to large WordPress website at formerly Schneider Electric Motion, now [Novanta IMS](#)
- Contributed to EPA web projects via [Cherokee Service Group](#)
- Created enterprise web apps with RESTful routes, CRUD operations, and API integration at [Coding Dojo](#)

WordPress Web Developer – 9/2023-4/2024

HUMAN COMMUNICATION INSTITUTE

- Recreated and developed hci-global.com website
- Performed root cause analysis and resolved technical glitches on websites to minimize site downtime and support best service
- Updated, monitored, and maintained plugins and WordPress version updates to ensure robust security
- Collaborated extensively with client to decide and implement website enhancements and updates

Website Manager – 7/2020-8/2023

NOVANTA IMS

- Rebranded three websites--novantaims.com (approx. 2,500 pages), eorder.biz, and channel partners
- Analyzed RFP requirements, prepare proposal outlines, coordinate subject matter experts, and produce compliant, persuasive responses

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- Improved web page load speed and core web vitals by 50%
- Enhanced web accessibility score to from 70% to 90%
- Increased overall health score by 30%
- Developed and employed WordPress website management techniques and procedures
- Refactored custom JavaScript & PHP code of web applications to improve user interactive experience
- Implemented security hardening measures to protect website from hackers and reduce spam

Application Developer – 12/2018-3/2019

CHEROKEE SERVICE GROUP

- Provide walkthroughs to set up local web environments for new team members
- Provided enhancements and bug fixes for EPA web applications using, JIRA, Spring, JavaScript, HSQLDB
- EPA web applications included [CEDRI](#), [EV-CIS](#), [TriQUEST](#)

Coding Resident, 12/2017-6/2018

CODING DOJO, McLean, VA

- Coached team members through challenging project assignments
- Tutored specific technologies including HTML, GitHub, and MySQL Workbench
- Collaborated with team members on solutions to morning algorithm challenges in JavaScript
- Successfully completed an immersive coding boot camp in enterprise web development
- Over one thousand hours of coding experience with a working proficiency in three full stacks: Spring Boot, Django, & MEAN
- Planned, designed, and developed web apps from scratch, back-end to front-end onto deployment
- Created web apps with RESTful routes, CRUD operations, and API integration

IT Project Manager - 11/2016-12/2017

MOODY'S CORPORATION, New York, NY

- Managed multiple cross-functional development teams at Moody's Corporation that created and supported over 150 business applications offered to the financial industry. Tools included JIRA and SharePoint
- Managed teams that designed, developed, tested, and implemented software programs and computer technology
- Used agile and waterfall methodologies depending on project and client goals to create detailed project road maps, plans, schedules, and work breakdown structures
- Delivered technology upgrade projects (i.e., Pentaho and JBOSS) under deadline and within budget
- Created, maintained, and published a weekly report essential to an accurate, high-level assessment of completed automation scripts for senior management
- Showed strong customer service skills by resolving complex issues and winning customer loyalty

Build Automation Engineer - 11/2015-11/2016

SYNTEL INC. Client: MOODY'S CORPORATION, New York, NY

- Managed and controlled the build process to deliver continuous integration and related testing; tools included: Jenkins, PTC Integrity, Maven, SVN, JIRA, Nexus, and Sonar
- Improved security, analysis, and reporting by monitoring critical systems and changes to extremely sensitive computer security controls
- Worked effectively with multiple development teams to support source code control, code compilation, deployment, and production release management
- Debugged, analyzed, and corrected build failures to facilitate error-free Staging and Production Environments

IT Project Manager – 5/2010-11/2014

COMMAND PERFORMANCE PRODUCTIONS, LIC, NY

- Communicated directly with clients to determine project requirements, scope, and deliverables in strategic digital marketing campaigns
- Promoted excellent relationship with clients via weekly meetings focused on positive, prompt, and efficient communication

EDUCATION

Purdue University, Master of Science in Information Technology, Summa Cum Laude

2013-2015

Purdue University, Bachelor of Science in Information Technology, Summa Cum Laude

2008-2012